

RETURN OF GOODS

Model form for withdrawal from a purchase contract pursuant to Section 1820 par. 1 pi sm. f) of the Civil Code.

Dear customer, if the purchased goods do not suit you, you can return them to us without giving any reason. The withdrawal period is 14 days from delivery. The goods must be complete, undamaged, unused, and must be delivered within 14 days of withdrawal from the purchase contract.

CONSUMER DATA

Name and surname:

Address:

Phone:

E-mail:

Account number (foreign account – IBAN):

I return goods via Zásilkovna using the code: Yes No

WITHDRAWAL FROM THE PURCHASE CONTRACT

I hereby announce that I hereby withdraw from the purchase contract concluded on the basis of the order specified below to the extent specified below:

Date of withdrawal:..... Customer Signature:.....

RETURNED GOODS

Order or invoice number:

Name of the returned goods (according to the order)

Reason:

1. The product has a defect
2. A different item arrived than I ordered
3. Other:

.....

RETURN PROCEDURE

1. Please fill out this form legibly. Deliver the form (or a copy of it) to us with your return.
2. Securely pack your return and choose one of the following options:
 - a) Send the goods with the form as a registered parcel to the address: **Haptic forms, Sokolovská 1/67, 186 00 Prague 8, contact person: Jana Stach, +420 728 728 230.** We do not accept goods at any other address and the goods will be returned to you.
 - b) Send the goods via Zásilkovna. At any Zásilkovna pick-up point, tell the operator our identification number **97645854.**
3. We send the money to the account you provided within 10 working days of receiving the returned goods.

Thank you for your support and we look forward to the next meeting, the team Haptic.store